

## EAST Search History

## EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	4	("20030103489" "20020048355").pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:09
S2	177843	(calls OR contacts) NEAR4 (customer OR user Or caller)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:26
S3	27244	((calls OR contacts) NEAR4 (customer OR user Or caller) SAME relat\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:27
S4	27244	((((calls OR contacts) NEAR4 (customer OR user Or caller)) SAME relat\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:27
S5	15325	S4 AND (call ADJ center) OR (contact ADJ center) OR (directory NEAR2 assist\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:29
S6	254	S5 AND (repeat\$9 NEAR2 call)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:29
S7	131	S6 AND @ad<= "20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:30
S8	594	S5 AND ((repeat\$9 OR previus OR common) ADJ2 (caller OR user OR customer))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:34
S9	327	S5 AND ((repeat\$9 OR previus OR common) ADJ (caller OR user OR customer))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:35

S10	191	S9 AND @ad<="20040331"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 11:35
S11	10	("20040109555" "6032184" "20070201674" "6882641" "6639982").pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/05/08 12:03
S12	0	((contact near center) and service and differ\$9 and unrelat\$9).clm.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/10/22 12:52

**EAST Search History (Interference)**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S13	0	(processor and track\$9 and (discrete near (real-time realtime)) and (non-real- time (non near realtime)) and (common near cusumer) and (group near6 (subject near matter)) and (common near purpose)).clm.	USPAT; UPAD	OR	ON	2009/10/22 12:39
S14	0	((("not" near relat\$9) and (discrete near (real-time realtime)) and (non-real- time (non near realtime)) and contacts).clm.	USPAT; UPAD	OR	ON	2009/10/22 12:41
S15	0	((repeat near contact) and (contact near2 relat\$9) and (real-time (realtime)) and (non-real-time (non near realtime)) and (contact near2 unrelat\$9)).clm.	USPAT; UPAD	OR	ON	2009/10/22 12:49
S16	0	((contact near center) and service and differ\$9 and unrelat\$9).clm.	USPAT; UPAD	OR	ON	2009/10/22 12:52
S17	0	((common near subject) and (common near purpose) and contact).clm.	USPAT; UPAD	OR	ON	2009/10/22 12:55

10/ 22/ 2009 12:57:25 PM

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